

# Frequently Asked Questions

## 1 How do I register?

You can register for your free account at [www.finpathwellness.com](http://www.finpathwellness.com). Click Register and enter your designated work email to initiate the

## 2 What if I don't get a registration email?

If you don't receive a registration email in your inbox, you can contact our customer service team at [833-777-6545](tel:833-777-6545). We will confirm your eligibility and resend the email for you.

## 3 How do I reset my password?

If you forgot your password, head to the FinPath login page and click the Forgot Password link. Enter the email address you used to register with FinPath and click Send Resent Link. Click our email titled FinPath Password Reset Request, click the Reset Password button, and create your new password. And you're done! Don't forget to save your password to a protected place where you can remember.

- Please note: If you don't see an email in your inbox sent from us, it may be that the email address you entered is not the one we have on file. The one on file should be your work email address.

## 4 Where do I go to view courses?

To view courses, login to your FinPath account and select FinPath University. You can also view these courses at <https://finpathwellness.com/finpath-university/>

## 5 How do I meet with a Coach?

You can meet with a coach by going to the Coaching Corner in the FinPath portal. This is where you will schedule a virtual appointment.

## 6 Can my employer see my information?

Your employer will not see your personal information. Any information or conversations shared with FinPath are confidential.

## 7 Does my computer support FinPath's technology?

With your browser of preference, your computer is able to support FinPath since the program is hosted on the internet. All you need is WiFi!

## 8 How much does FinPath cost?

FinPath is an employer-paid program provided at no cost to you. All you need to do to access FinPath are your login credentials.

## 9 Where can I find the Financial Health Score tracker?

You can find the Financial Wellness tracker in the Financial Health Tools in the FinPath portal.

## 10 Do you offer any Spanish support?

Visit [www.finpathwellness.com/espaol](http://www.finpathwellness.com/espaol) for resources in Spanish.

Activate your free account at  
[www.finpathwellness.com](http://www.finpathwellness.com)